

Complaint Procedure BIH

Responsible Party

Person affected

Person affected and First Contact Point

Person affected and other body

Person affected and supervisor/manager

official complaint

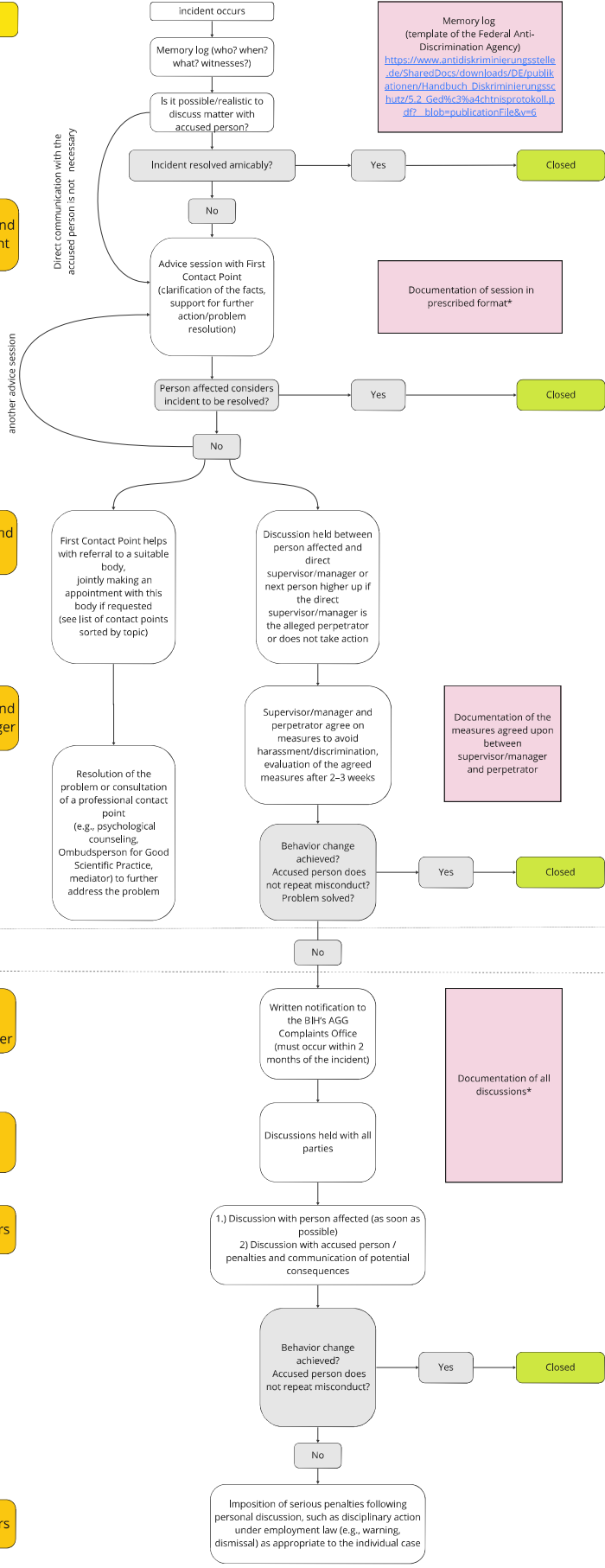
Person affected and/or supervisor/manager

AGG Complaints Office

Board of Directors

Board of Directors

Process



Documents

Memory log (template of the Federal Anti-Discrimination Agency) https://www.antidiskriminierungsstelle.de/SharedDocs/downloads/DE/publikationen/Handbuch_Diskriminierungsschutz/5_2_Ged%3%a4chtisprotokoll.pdf?_blob=publicationFile&v=6

Documentation of session in prescribed format*

Documentation of the measures agreed upon between supervisor/manager and perpetrator

Documentation of all discussions*

Legal Way

Where there is suspicion of offenses under criminal law, the person affected may contact the police or seek outside legal assistance

Legal steps under the General Act on Equal Treatment (AGG)

Legal steps under employment law

*All documentation formats must adhere to data protection law